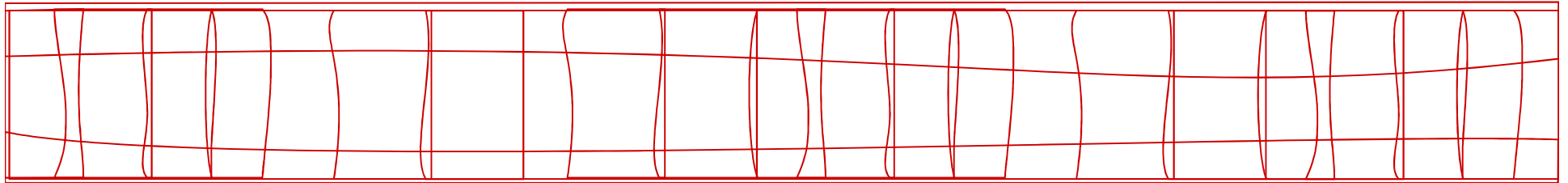


# The Dutch compliance office in the temporary agency sector



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**Warsaw, 2013**

**CLR**

# Background



- Created in 2004 during the conclusion of the collective agreement for the temp sector.
- Partners: the trade unions in the sector and the main employers' organisations ABU and NBBU (2007).

**Compliance in the agency sector**



# Aims

1. To provide information and guidance to user undertakings, temporary agency workers and agencies on:
  - Provisions based on the collective agreement for the sector and the connected social fund for the temporary agency sector.
  - Other prescriptions related to labour conditions.

**Compliance in the agency sector**



## 2. In cooperation with other authorities:

- Promotion of compliance of the collective agreed conditions and the social fund provisions.
- Monitor the compliance of these conditions and provisions, also in relation with other applicable legal provisions and conditions.
- Monitoring the exempted parts of the collectively agreed conditions.



# Result of the work

- Competences
- Instruments - hotline
- Image - the contract-police
- Report 2011
- Report 2012
  - number of cases
  - cooperation with the authorities
  - legal position

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# Data

Results				
Year	2009	2010	2011	2012 (1 <sup>st</sup> half)
Questions about contract compliance	2000	2500	3067	1860
Alerts on possible breaches	1025	836	1150	515
Number of investigations	225	280	461	231
Compensation fines	€3.999.835	€5.067.871	€6.450.700	€3.000.000

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